



Engineering and technical services for the effective operation of mobile networks/fixed networks and associated equipment. We have our own highly skilled in-house team of engineers for the design and delivery of network services. Our in-field technical team undertake programmed maintenance and address faults within well-defined timeframes. We partner with regional service providers to meet custom support requirements.

PROSERVE™

We offer a wide range of professional services from consulting and design of major infrastructure projects, ongoing maintenance and support of networks, services and site facilities. We're happy to work with you on a project basis or as part of a long-term engagement. Our objective is to provide you with expert insights into how real value can be created in your organisation from well performing telco and ICT services.

PROSERVE INFRASTRUCTURE

Designing, commissioning, maintenance and management of wireless site infrastructure and related telco facilities. We also undertake consultancy, site acquisition and management projects for the organisations with critical network requirements.

PROSERVE NETWORK

Full range of design, commissioning, maintenance and management of a mobile and fixed wireless networks. Includes management of switch and router hardware and integration of SD-WAN and Cloud based infrastructure and services.

PROSERVE SUBSCRIBER

Consultancy, configuration, installation, management and repair of a wide range of wireless subscriber hardware and devices including two-way radio units, mobile data terminals, mobile devices, routers, WLAN access points, tracking devices and peripherals.

SERVICE OVERVIEW

WHAT IT IS

- Consulting for network and infrastructure projects.
- Engineering services for site infrastructure, mobile / fixed networks.
- Technical services for network subscriber services.
- Contracted management of site and network infrastructure.

WHAT IT PROVIDES

- Highly qualified and experienced engineering teams and technical teams.
- Design, commissioning, maintenance and management of network infrastructure and sites infrastructure.
- Configuration, install, repair and management of wireless hardware.

HOW ITS CONFIGURED

- Long term contract or project basis engagements.
- Detailed planning, project management and reporting.
- Full virtual Service Desk (vSD) and National Operations Centre (vNOC) for network management services.
- Compliance with all necessary health and safety regulations.



PROSERVE
INFRASTRUCTURE



PROSERVE
NETWORK



PROSERVE
SUBSCRIBER



STRATEGY AND CONSULTING

Independent consultancy and strategic reviews on fixed and mobile networks, site facilities, video, voice and data applications / services.



DESIGN AND CONFIGURATION

The design and configuration projects on a broad range of fixed and mobile network services. Includes creation of detailed cost models for desired service outcomes.



DELIVERY AND COMMISSION

Experienced project management of delivery and commissioning of network services and site facilities. We undertake one-off projects as well as ongoing 'infrastructure refresh' works.



OPERATIONS AND MANAGEMENT

NOC and Service Desk utilises modern BSS / OSS systems and ITIL framework for service excellence. Well-defined SLAs for outsourced management, response and restore outcomes.



SECURITY AND ASSURANCE

Highly-skilled team focusing on network security and assured application performance. Provision of managed security services and planned / adhoc support.



MANAGED HARDWARE

Eliminate the hassle of owning your own hardware with a fully-managed OPEX approach. Outsource the complexity of hardware ownership and maintenance. Buy the service outcomes instead.

Contact us on 1300 837 835 (1800 VERTEL) or info@vertel.com.au. Visit us at www.vertel.com.au.